

To: All Agencies
From: Travis Wilson, NRP, LI, EMS System Director
Date: 6/1/2020
Subject: Refusal Policy Update

Agencies,

There have been recent issues and confusion that have arisen regarding the system refusal form, specifically under section D of the second page. We have traditionally held the belief that when EMS providers call in Medical Control for a refusal, it was for only documentation purposes. Recently providers have been requesting the physician name while obtaining a refusal based on what is written in section D. When calling in a refusal, *the physician name is not required or needed*. After discussions with the medical directors, we believe that this would clear up confusion for both EMS providers and the physicians. When calling a refusal in, EMS providers should use the phrase “We are calling to **notify** of a refusal.”

We will be updating the form to remove that specific section, until those forms are fully updated, you do not need to complete that portion. That portion may be filled out if Medical Control is requiring patient to be transported to the ED.

D. Medical Control

Hospital Contacted _____	Comments, Quotes, Observations
Physician Name _____	
Contacted by: Radio _____ Phone _____	
Orders: Release patient _____ Use reasonable force/restraint to treat _____ Transport _____	

Travis Wilson, NRP, LI
EMS System Director
McLean County Area EMS System