



# McLean County Area EMS System

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<b>Title of Policy:</b> <i>Mutual Aid Services</i>	<b>Policy Number:</b> Ops-108
<b>Effective Date:</b> 10/2004	<b>Review Date:</b> 01/22/2017
<b>Policy Area:</b> Operations	<b>Approvals:</b> EMSSC, EMS MD

## Background to Policy:

To verify all affiliate agencies of the McLean County Area EMS System provide and receive mutual aid services as dispatched by their respective Telecommunications Center in accordance with established protocols.

## Policy Statement:

All ambulance transport agencies affiliated with the McLean County Area EMS System are in compliance with the [Title 77: Illinois Adm. Code, Chapter I, Part 515, Section 515.810h] requirement of utilizing a back-up system providing or receiving mutual aid services. All non-transporting agencies including First Responder Services of the EMS Systems also have simultaneous dispatched mutual aid services provided by a transporting ambulance service. Tele-communicators utilize protocols that provide for automatic, simultaneous, or back-up mutual aid services depending upon specific needs or situations.

## Policy:

- A. All agencies within the McLean County Area EMS Systems are dispatched by Tele-communicators. Tele-communicators utilize protocols that provide for **automatic, simultaneous or back-up mutual aid services** depending upon specific needs or situations.
- B. All non-transporting agencies including First Responder Services within the McLean County Area EMS Systems also have **simultaneous dispatched mutual aid services** provided by a transporting ambulance service.
- C. In cases of an emergency arising within the response area of the McLean County Area EMS System affiliate agency where the situation is beyond its own resources of personnel and/or equipment to provide EMS services, or is unable to provide EMS services (i.e. manpower...) shall request mutual aid assistance through contacting their respective telecommunications Center.
- D. The Telecommunications Center shall dispatch according to established protocol of the nearest appropriate EMS agency and resources.
- E. All agencies within the McLean County Area EMS System must have a completed EMS "Box Card" on file to follow in a MCI incident.

## Resources: