



McLean County Area EMS System

705 N East Street
Bloomington, IL 61701

Phone: (309) 827-4348
Fax: (309) 827-2017

Title of Policy: <i>Mutual Aid Services</i>	Policy Number: Ops-108
Effective Date: 10/2004	Review Date: 01/22/2017
Policy Area: Operations	Approvals: EMSSC, EMS MD

Background to Policy:

To verify all affiliate agencies of the McLean County Area EMS System provide and receive mutual aid services as dispatched by their respective Telecommunications Center in accordance with established protocols.

Policy Statement:

All ambulance transport agencies affiliated with the McLean County Area EMS System are in compliance with the [Title 77: Illinois Adm. Code, Chapter I, Part 515, Section 515.810h] requirement of utilizing a back-up system providing or receiving mutual aid services. All non-transporting agencies including First Responder Services of the EMS Systems also have simultaneous dispatched mutual aid services provided by a transporting ambulance service. Tele-communicators utilize protocols that provide for automatic, simultaneous, or back-up mutual aid services depending upon specific needs or situations.

Policy:

- A. All agencies within the McLean County Area EMS Systems are dispatched by Tele-communicators. Tele-communicators utilize protocols that provide for **automatic, simultaneous or back-up mutual aid services** depending upon specific needs or situations.
- B. All non-transporting agencies including First Responder Services within the McLean County Area EMS Systems also have **simultaneous dispatched mutual aid services** provided by a transporting ambulance service.
- C. In cases of an emergency arising within the response area of the McLean County Area EMS System affiliate agency where the situation is beyond its own resources of personnel and/or equipment to provide EMS services, or is unable to provide EMS services (i.e. manpower...) shall request mutual aid assistance through contacting their respective telecommunications Center.
- D. The Telecommunications Center shall dispatch according to established protocol of the nearest appropriate EMS agency and resources.
- E. All agencies within the McLean County Area EMS System must have a completed EMS "Box Card" on file to follow in a MCI incident.

Resources: