



# McLean County Area EMS System

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<b>Title of Policy:</b> <i>MERCI Radio Operations</i>	<b>Policy Number:</b> C-102
<b>Effective Date:</b> 10/2004	<b>Review Date:</b> 10/24/2016
<b>Policy Area:</b> Communications	<b>Approvals:</b> EMSSC, EMS MD

## Background to Policy:

To ensure the proper use of the M.E.R.C.I. radio and provide operational guidance to the ECRN and the Medical Control Physician.

## Policy Statement:

The following guidelines have been established to assist the ECRN or Medical Control Physician in the proper use of the M.E.R.C.I. radio system. The guidelines were adopted from the Rules and Regulations of the Federal Communications Commission and the Illinois Department of Public Health.

## Policy:

- a. Do not use "10" codes during any radio transmission.
- b. Only ECRN's, the EMS System Coordinator, and Medical Control Physicians are permitted to receive patient information and transmit verbal orders via M.E.R.C.I. radio.
  - i. While not ideal another individual such as a tech or a secretary may answer a radio call and tell the EMS unit to standby for an ECRN of Medical Control Physician.
- c. Insure M.E.R.C.I. radio recorder is on and operating correctly at all times.
- d. End all radio communications by clearly stating the current time and the radio call sign.
- e. Difficulties encountered during radio operations should be reported to the EMS System office on an incident report.

## Resources:

1. [Care Point EMS Work Station Manual](#)